



NEMS NOW OFFERS VIDEO VISITS

Address your health concerns from the comfort of your home!

Video visits are similar to an in-person visit, except the visit will be done virtually using the video-conferencing platform, Zoom. Zoom is HIPAA-compliant, so your patient health information will be protected and secure. All you need is a smartphone or laptop with video capability!

Video visits allow for increased flexibility and are a convenient way to speak with your provider. Video visits may be used for the following services:

- Adult Medicine
- Pediatrics
- Physical Therapy
- Dental
- And more!

Scheduling a video visit with your NEMS provider is easy and safe!

- 1 CALL NEMS** to make an appointment
 - San Francisco 415-391-9686
 - Daly City 650-550-3923
 - San Jose 408-573-9686
- 2** You will **RECEIVE A CONFIRMATION** via email or text message
- 3** Before your appointment time, **CLICK THE GREEN BUTTON** (email) or **THE PROVIDED LINK** (text message) in your confirmation to start the video visit in the Zoom app

Download the Zoom app for free on your smartphone or tablet using the QR codes on the right!

- 1 OPEN** your camera app
- 2 POINT** your camera at the QR code (iOS or Android)
- 3 CLICK** pop-up link to be directed to the App store or Google Play
- 4 DOWNLOAD** Zoom app

SCAN ME



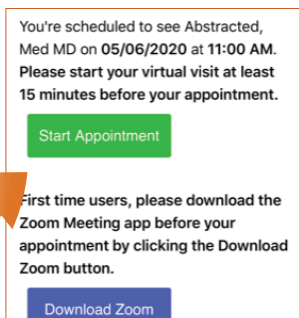
iOS



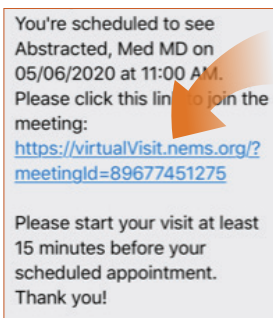
Android

HOW TO JOIN THE VIDEO VISIT ON ZOOM

- 1** Open the appointment confirmation email/text message
- 2** At least 15 minutes before your appointment, click:



Email Confirmation



Text Message Confirmation

- 3** You will be directed to a **TELEHEALTH CONSENT FORM** which will provide the terms and conditions
- 4** Agreement to terms and conditions is required to proceed
- 5** Click **JOIN ZOOM MEETING**

