



North East Medical Services 東北醫療中心
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Healthy San Francisco

A new health care access program

What is *Healthy San Francisco*?

Healthy San Francisco is a new program that offers access to a wide range of health care services at a very low cost. Services include primary and preventive care, laboratory, x-ray, pharmacy, and hospital care.

Am I eligible?

To participate in the *Healthy San Francisco* program, you must:

- Live in San Francisco, with proof of residency
- Be age 18 to 64
- Not have health insurance
- Not be eligible for other government subsidized health programs, such as Medi-Cal, Healthy Families, or Healthy Kids

Where will I need to go for health care services?

North East Medical Services (NEMS) is one of the major providers for *Healthy San Francisco*. You can enroll at any of our clinics and use all of our services.

Some services, such as dental and vision care, are not covered by *Healthy San Francisco*, but you can still use these services at **NEMS** and pay on a sliding fee scale, as applicable.

Patients who chose **NEMS** as their medical home now have access to hospital care from **California Pacific Medical Center (CPMC)** and/or specialty care from San Francisco General Hospital!

How can I join *Healthy San Francisco*?

Please call the **NEMS** *Healthy San Francisco* Information Line (in English, Cantonese, and Mandarin) at (415) 352-5000 x 8888 for details. Enrollment is by appointment only.

NOTE: If you have received a letter stating your employer has to make payment into Healthy San Francisco, please let our appointment staff know!

When you come for your enrollment appointment, please bring:

- **Picture ID**, such as a photo ID, passport, or driver's license
- **Proof of San Francisco residency**, such as a rental agreement or water/gas bill
- **Proof of income**, such as a pay stub or income tax return statement
- **Proof of assets**, such as bank statements or bank books

NEMS Healthy San Francisco Information Line:

415-352-5000 x 8888

Due to high phone call volume, the best time to call us is from:

**Tuesdays to Fridays
2pm-5pm**

Thanks for your cooperation!